

ParishPay – Frequently Asked Questions

Parishioner's Guide to The ParishPay Program:

Q. What is an Automated Giving Program?

A. It is an automated means to financially support the parish through monthly contributions from your checking, savings, or credit card account. There is NO cost to you to participate in the program.

Q. How does it relate to the use of the weekly envelopes?

A. Participating in the Automated Giving program replaces the use of weekly envelopes.

Q. What happens with parishioners who feel uncomfortable not having something to physically drop into the collection basket?

A. Special donation slips can be downloaded and printed from the parish website and dropped into the collection basket.

Q. How do I enroll?

A. You can enroll on the ParishPay website at www.parishpay.com, or by calling 1-866-PARISH-1 (866-727-4741). The process takes less than three minutes.

Q. Can I contribute to second collections including both parish and diocesan collections?

A. Yes, all automated giving participants have the opportunity to contribute to second and special collections at the parish, including Christmas, Easter, and more.

Q. How does a parishioner change his/her information, such as the amount of the donation, bank account number or mailing address?

A. The parishioner can make these changes by visiting www.parishpay.com or calling 1- 866 PARISH-1 (866-727-4741)

Q. What payment methods are accepted?

A. Automated transfers from your checking or savings account or major credit card can be used to make contributions.

Q. Does the parishioner receive receipts for tax purposes?

A. Yes, all contributors enrolled with ParishPay can print out an annual receipt directly from the website every January, which they can use for IRS documentation.

Q. Can I donate a one-time gift of pledge for a specific term?

A. Yes, one time gifts are graciously accepted. Participants can also arrange for a specific amount to be paid over a number of months.